

# STEVEN CARO

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# Technical Editor & Writer

www.loverofwords.com/portfolio.html

206-551-3766

## Objective

To find work writing and editing technical documentation for software engineers.

## Skills

UNIX, Perl, C, C++, Shell Scripting, HTML, CSS, XML, JavaScript, Web Design, Oracle, SQL, Spoken languages: German, Spanish (both advanced)

## Employment

*Microsoft*, Redmond WA, July 2008–May 2011

Technical Editor for Visual Studio User Education

- Edited C++, SharePoint, and Visual Basic documentation for Visual Studio 2010.
- Coached writers in style, rhetoric, and grammar to improve their writing skills.
- Ensured consistent style and monitored localization impact of content.

*Aquent*, Seattle WA, May 2006–June 2008

Programmer / Editor on contract at Microsoft

- Edited technical articles published at Microsoft Developer Network.
- Edited API documentation for the Xbox SDK and for the MFC Library.
- Created scripts to collect PageRank data and to automate editorial checks.

*Some Assembly Required*, Seattle WA, Aug. 2003–Mar. 2006

Documentation Writer

- Wrote and edited product documentation and online HTML newsletters.
- Developed filters to import XML data into accounting software.

*Amazon.com*, Seattle WA, Jan. 1998–Jan. 2002

Software Development Engineer

- Developed order filters and monitoring tools using C, Perl, SQL, and SAS.
- Maintained and deployed the mission-critical Payment Processing System.
- Developed database tables and data models to monitor fraudulent activity.
- Administered production Perl installation in a distributed UNIX environment.

## Education

Certificate Program for Technical Writing, Sept. 2005–Mar. 2006

*University of Washington*, Seattle WA

Bachelor of Arts, Music, Sept. 1990–May 1994

*Cornell University*, Ithaca NY